



255 Chemin de la Côte, Grande-Digue, NB, E4R 1W9

Fax: 506-576-2204

## **URBAN/RURAL RIDES: VOLUNTEER DRIVERS**

### **GENERAL**

Volunteer drivers will keep a mileage log and will submit it to the ride coordinator by the end of every month. We will reimburse the volunteer .50 cents per km.

All information is confidential--the volunteer driver will need to sign an oath of confidentiality form. The volunteer will have to sign a request form for a criminal background check, an emergency contact form, and the volunteer will need to supply proof of insurance (for minimum \$2-million coverage).

Urban/Rural Rides will reimburse the cost of coverage up to \$80.00 for drivers who volunteer at least half a day per week for 6 months.

If the oath has been breached, the volunteer driver will be terminated. In the event of a lawsuit, Urban/Rural Rides will not be responsible.

Urban/Rural Rides will provide volunteer drivers with driver ID cards.

### **APPLICATION FOR THE POSITION OF VOLUNTEER DRIVER**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Preferred Method of Communication:

Oral:  English  French

Written:  English  French

Phone  Email  Text  (Please indicate preferred method of communication for rides)

Please indicate the days you would be available on a weekly basis:

Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday  Standby

Are you willing to be included on our short notice list? Yes  No

*(This is a list we use when a driver is unable to respond to a scheduled trip)*



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TRANSPORT URBAIN/RURAL

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Please provide your Driver's License Number: \_\_\_\_\_

What is the year, make and model of your vehicle: \_\_\_\_\_

Please provide your plate number of your vehicle \_\_\_\_\_

What is the maximum number of riders you can carry? \_\_\_\_\_

Are you comfortable providing assistance to people with mobility issues: \_\_\_\_\_

Would you be willing to use a car seat if provided and installed by the parent: Yes \_\_\_\_ No \_\_\_\_?

### **Additional Documentation**

The volunteer driver will also need to submit the following documents upon application:

- a) Proof of \$2 Million Liability Automobile Insurance
- b) Criminal Background Check and Vulnerable Sector Check (forms are provided by the RCMP)
- c) A signed and completed Vulnerable sector form (SD) so we can request the check on your behalf
- d) A copy of Driver's License
- e) A copy of vehicle Registration
- f) Vehicle Inspection (yellow sheet)
- g) A driver's abstract (we will order this for you online)
- h) Two references
- i) A headshot photo for your ID card. (a pic from a smart phone is sufficient)

### **Emergency Contact Information**

Name: \_\_\_\_\_

Telephone # (home): \_\_\_\_\_ Work # /Cell: \_\_\_\_\_

### **Please Provide Two References**

Name: \_\_\_\_\_

Telephone # (home): \_\_\_\_\_ Work # /Cell: \_\_\_\_\_

Name: \_\_\_\_\_

Telephone # (home): \_\_\_\_\_ Work # /Cell: \_\_\_\_\_



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## VOLUNTEER DRIVER AGREEMENT

BETWEEN: Urban/Rural Rides,(represented by):

\_\_\_\_\_ *Ride Coordinator*

AND

\_\_\_\_\_ Volunteer Driver

### **SUMMARY OF AGREEMENT**

The volunteer driver is responsible for using his/her own car for transporting Urban/Rural Rides clients. Volunteer drivers receive reimbursement for mileage at the rate of \$0.50 per kilometer. Payments will be made monthly after the submission of reimbursement forms.

1. I have informed my insurance company of my situation as volunteer driver and have submitted a certificate. I agree to keep a personal liability insurance and insurance against property damage of at least two million dollars (\$2,000,000). I am aware that the agency will cover the extra cost up to \$80.00 in return for the driver volunteering a half a day per week for at least 6 months.
2. I promise to keep the vehicle I use in good condition.
3. I intend to check road conditions before each trip and contact the ride coordinator if I have any doubts due to road conditions or other factors.
4. I agree to notify the ride coordinator of any situation that could affect my ability to drive.
5. I will make sure that all passengers wear their seat belts.
6. I agree to follow the rules of the road as shown in the Official New Brunswick Driver's Handbook published by the Department of Transportation. Violations will be paid by the volunteer.
7. I agree to park only in designated parking areas. Parking tickets must be paid by the volunteer driver.
8. I intend to immediately inform the ride coordinator of any breach of traffic regulations, any accident, any infraction of traffic laws, and any convictions related to violence, weapons, drugs, or alcohol.
9. I agree to maintain the confidentiality of client information.
10. I intend to have a positive, courteous, and professional attitude with regard to office employees, clients, and the community.



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11. I know that if I do not comply with the policies and procedures of the agency, if the agency determines that I pose a risk to vulnerable clients, or if my skills are not maintained, the agency may immediately terminate my voluntary participation.

I understand that this Agreement is based on voluntary participation and does not constitute an offer of employment or eligibility for employee benefits.

I have read and understood this Agreement.

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Signature of Volunteer Driver

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Date

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Signature of Ride Coordinator

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Date



## **ADDITIONAL INFORMATION**

### **1. GENERAL**

- Do not enter the client's home.
- It is highly recommended to not give your personal phone number to a client. If the client needs to get in touch with you, they can call your Ride Coordinator, who will relay the message to you.
- Do not smoke, eat, drink, wear headphones, or talk on the phone while driving clients.
- Do not allow passengers to eat or drink in a moving vehicle.
- Cancel your trip if you are sick or if you do not feel comfortable driving in bad weather.
- Do not drive clients unless all passengers are safely secured in the vehicle (eg., bad car seat = no travel; no seat belt = no travel).
- Ensure that children under 13 are sitting in the back seat of the vehicle.
- If your passenger suffers a medical emergency during the trip, the first thing is to call 9-1-1 and get professional help. If you are near a hospital, immediately take your passenger to the emergency room and call the ride coordinator to inform him/her of the situation.
- If a client falls, do not pick them up but call 9-1-1 immediately if they are unable to get up on their own

### **2. Contact info**

Capital Region (Fredericton Area) Tel: 506-999-2102 e-mail: [gfaurbanruralrides@gmail.com](mailto:gfaurbanruralrides@gmail.com)

Fundy Region (Saint John Area) Tel: 506-977-9433 e-mail: [fundyurbanruralrides@gmail.com](mailto:fundyurbanruralrides@gmail.com)

Northwest Region (Edmundston Area) Tel: 506-501-9001 email: [nwurbanruralrides@gmail.com](mailto:nwurbanruralrides@gmail.com)

Southeast Region (Moncton Area) Tel: 506-962-3073 email: [urbanruralrides@gmail.com](mailto:urbanruralrides@gmail.com)

Western Valley Region (Woodstock Area) Tel: 506-503-3004 email: [wvurbanruralrides@gmail.com](mailto:wvurbanruralrides@gmail.com)

Western Valley Region (Perth Andover Area) Tel: 506-503-3004 email:

[wvurbanruralrides@gmail.com](mailto:wvurbanruralrides@gmail.com)



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**OATH OF CONFIDENTIALITY**

As a volunteer driver for Urban/Rural Rides, I, the undersigned \_\_\_\_\_,  
agree to maintain in perpetuity the confidentiality of all information relevant to clients or staff of Urban/Rural  
Rides.

Name of Volunteer: (Print): \_\_\_\_\_

Signature of Volunteer: \_\_\_\_\_

Date: \_\_\_\_\_

I have explained the implications of signing the oath of confidentiality to \_\_\_\_\_,  
and it seems clear that he/she understands the contents of this oath and is aware of the need to keep all  
information confidential.

Date: \_\_\_\_\_

Ride Coordinator: \_\_\_\_\_



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Representative  
Royal Canadian Mounted Police  
Province of New Brunswick

***To Whom It May Concern***

This letter is to certify that Urban/Rural Rides is incorporated in the Province of New Brunswick as a non-profit organization BN # 82538938RR0001, providing dial-a-ride services to individuals in New Brunswick and that the person named below has applied to become a volunteer driver in this organization. An appropriate check for Criminal records is being requested.

Name of applicant for volunteer driver:

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Sincerely,

Kelly Taylor  
Executive Director  
Urban/Rural Rides